## Hoshizaki America QMS Scope<sup>1</sup>

The design, manufacture, and sales of commercial ice-making and refrigeration equipment.

This process is conducted in two modern facilities in Peachtree City and Griffin, Georgia. These products are marketed through distribution centers located throughout North America and sold to distributors who market commercial restaurant and hotel equipment.

The product line is extensive and includes machines which produce cubed ice, cubelet ice, flaked ice, reach-in refrigerators, freezers, ice dispensing machines, remote condensing units and ice storage bins. Many models are offered in various configurations and capacity. The components used in the manufacture of these machines include high quality purchased parts and raw materials. Many parts are manufactured locally within the two Georgia facilities.

The design, assembly, testing, and packaging functions are performed exclusively by Hoshizaki.

Hoshizaki America Executive Management is committed to providing the finest, most reliable products in the world. This commitment is reflected in our Quality Policy and Procedures. Foremost among these is the satisfaction of customer's and relevant parties' requirements. Hoshizaki America has instituted a Quality Management System (QMS). The purpose of this quality system is to assure compliance and facilitate improvement in customer satisfaction taking in consideration our external and internal issues.



